

THEME 6 BRIDGING CULTURES WORKSHEET

A. Read the following dialogue and answer the questions (5x3=15p.)

Reservation clerk : Blueways Airlines, good morning. May I help you?

Gary Wine : Yes, do you have any flights to Venice ?

Reservation clerk : Yes, we do. When would you like to fly?

Gary Wine : On 6th of September.

Reservation clerk : One moment, please... Yes. There is a flight at 4:30 p.m. and one at 6:00 p.m.

Gary Wine : That's fine. Can you tell me how much two one-way flights cost?

Reservation clerk : Economy, business class or first class ticket?

Gary Wine : Economy, please.

Reservation clerk : That would be £120.

Gary Wine : OK. Could I make a reservation?

Reservation clerk : Certainly. Which flight would you like?

Gary Wine : The 4:30 p.m., please.

Reservation clerk : Can I have your name please?

Gary Wine : My name is Gary Wine. That's G-A-R-Y-W-I-N-E.

Reservation clerk : How would you like to pay Mr Wine?

Gary Wine : Can I pay at the check-in desk when I pick up my ticket?

Reservation clerk : Yes, sure. Now, you have been booked Mr Wine. The flight leaves at 4:30 p.m. and your arrival in Venice will be at 7 p.m. The flight number is NWA 476.

Gary Wine : OK. Thank you.

1. Where will Gary Wine go? _____
2. How many tickets does he want? _____
3. What time is his flight? _____
4. How much do the tickets cost? _____
5. What time will he be in Venice? _____

B. Complete the sentences using the words given (10x2=20p.)

I fly every Monday and come back on Wednesdays. So I always buy a (1)_____ trip ticket. I get up early and get my little (2)_____ and arrive at the (3)_____. I go to the (4)_____ immediately. I give my (5)_____ and baggage to the officer. Then, I take my (6)_____ and go through the (7)_____. I find my boarding (8)_____ and I wait for the plane. When I hear the (9)_____, I board the plane with the other (10)_____. I fasten my seat belt and enjoy my trip.

1. a) one-way b) round c) plane
2. a) baggage b) passport c) boarding pass
3. a) station b) bus stop c) airport
4. a) gate b) security c) check-in desk
5. a) passport b) photos c) boarding pass
6. a) aisle b) baggage c) boarding pass
7. a) airport b) security c) travel agency
8. a) gate b) pass c) seat
9. a) plane b) announcement c) boarding
10. a) passport b) boarding pass c) passengers

C. Who says these sentences "Waiter" or "Customer" (10x2=20p.)

1. Can I help you? _____
2. I'd like to have lunch. _____
3. I'd like to have some soup. _____
4. What about you madam? _____
5. How much is the lunch? _____
6. Can I bring you anything else? _____
7. The bill, please. _____
8. Would you like to drink something? _____
9. Would you like a starter? _____
10. Can I pay by credit card? _____

D. Read the dialogue and complete it with the given sentences. (5x3=15p.)

I'll take your menus. / No, just the bill please. / Here are your menus. / I'll have a hamburger and fries. / Enjoy your meal.

Waiter : Welcome to Amy's. _____.

I'll be back to take your order in a minute.

Waiter : Are you ready to order?

Customer 1 : I'd like the seafood spaghetti.

Waiter : And you?

Customer 2 : _____.

Waiter : Would you like anything to drink?

Customer 1 : I'll have a Coke, please.

Waiter : And for you?

Customer 2 : Just water, please.

Waiter : OK. So that's one seafood spaghetti, one hamburger and fries, one Coke, and one water. _____.

Waiter : Here is your food. _____.

Waiter : How was everything?

Customer 2 : Delicious, thanks.

Waiter : Would you like anything for dessert?

Customer 1 : _____.

E. Put the verb in the correct form, present continuous or present simple. (10x2=20p.)

1. Let's go out. It _____ (not/rain) now.
2. Julia is very good at languages. She _____ (speak) four languages very well.
3. Hurry up! Everybody _____ (wait) for you.
4. '_____ you _____ (you/listen) to the radio?' 'No, you can turn it off.'
5. '_____ you _____ (you/listen) to the radio every day?' 'No, just occasionally.'
6. They are never late. They _____ (always/come) on time
7. We usually _____ (grow) vegetables in our garden but this year we _____ (not/grow) any.
8. Ron is in London at the moment. He _____ (stay) at the Park Hotel. He _____ (always/stay) there when he's in London.

F. Choose the right choice. (5x2=10p.)

1. I'm thirsty. *I would like / like to* drink that bottle of juice.
2. *I'd like / like* a hamburger, please.
3. We *like / would like* jogging more than swimming.
4. My pencil is broken. *I'd like / like* to borrow yours.
5. *They like / would like to* invite us for their wedding.